

Bigpipe Reviews

Bigpipe Facebook Reviews

At Bigpipe we always strive to offer the best customer service possible, and we're thrilled to have so many happy customers.

Here's a selection of the 4 and 5 star reviews that our customers have left on Facebook

Definitely an excellent service. Don't really even have issues with speed, even during peak hours on VDSL- the amounting...

Posted by [Marthaleene Healey](#) on [Thursday, April 30, 2015](#)

I've never had a problem with service, which is more than I can say for any other provider. Good speed, no cap.

Posted by [Wilfred Godfrey](#) on [Tuesday, November 17, 2015](#)

Thanks Bigpipe, for doing the needful to keep my connection fast and stable :)

Posted by [Jeff Cheng](#) on [Wednesday, January 20, 2016](#)

Joined today and have noticed a big difference in speed & reliability. Websites are loading more quickly than what they were before. The customer service is kind & out-going. Thank you.

Posted by [Rikk Mokotupu](#) on [Wednesday, January 20, 2016](#)

No problem streaming my favourite shows. Set-up didn't quite take the first day, but Bigpipe had it fixed in less than...

Posted by [Jessica Furlong](#) on [Wednesday, July 1, 2015](#)

I totally recommend this service as it has no complications and no waiting time once they receive payment they ensure the best service Awesome bigpipe

Posted by [Iesha Phillips](#) on [Monday, November 2, 2015](#)

For fast Internet with the best plans big Pipe is perfect. Are you a flatting student? These guys ARE just what you need! And they have amazing competitions all the time! They're awesome!!

Posted by [Logan Miles Donnelly](#) on [Thursday, September 10, 2015](#)

Change went flawlessly, many thanks, great to use what ever router you wish. Would 5 star if you had a way to see how much data has been used in a month. Please add this.

Posted by [Nathan Stewart-Devereux](#) on [Sunday, January 17, 2016](#)

Really impressed with Big Pipe so far! Good speeds on a Fast ADSL connection (10-11 Mbps) and I was connected within 3...

Posted by [Karen Mather](#) on [Wednesday, September 9, 2015](#)

Telstra used to be pretty good, but then Vodafone took over and their service become arse. Thought I'd give you guys a...

Posted by [Domanic Morpheus-Blue Lapslie-Rogerson](#) on [Saturday, September 26, 2015](#)

Altho it was abit of a wait i appreciate you guys jumping and fixing the problem I had on my line Internet is going great now and I'm a happy customer now thanks alot

Posted by [MilandriHandi Nel](#) on [Friday, January 22, 2016](#)

I have been with Big Pipe for about 4 months now. I have had only one support request and it was quickly and efficiently...

Posted by [John Ballinger](#) on [Tuesday, September 15, 2015](#)

Great, no issues at all. First provider I've ever recommended to others (yes I realise they're owned by Telecom but I'm...

Posted by [James McDowall](#) on [Monday, October 5, 2015](#)

Thanks so much for fixing my connection, words can't express how stoked I am! Your staff are head and shoulders above...

Posted by [Caz Marshall](#) on [Sunday, December 27, 2015](#)

Very friendly and responsive customer service, whom quickly and patiently answer my million of questions. Got connected...

Posted by [Alex Tjahjana](#) on [Wednesday, October 21, 2015](#)

The mark of a good ISP isn't whether you have issues or not (this is largely out of their control), it's how they...

Posted by [Daniel Compton](#) on [Sunday, October 11, 2015](#)

1st Review: Don't tell them your going to disconnect until the last minute... I have a month notice and they...

Posted by [Leigh Cook](#) on [Tuesday, December 22, 2015](#)

I just want to say thank you Bigpipe for realising the error and correcting this for me as nicely and quickly as you...

Posted by [Felix Watkins](#) on [Monday, December 21, 2015](#)

Awesome service, great internet speeds, and no throttling! Woo! Have had no problems with the connection, they are great. Would definitely recommend Bigpipe to anyone looking for named broadband.

Posted by [Louise Drummond](#) on [Monday, August 3, 2015](#)

... perfect in every possible way, they have been perfect.

Posted by [Mike Mackenzie](#) on [Friday, October 16, 2015](#)